

Level 2

What will the support look like?

- An Early Help Adviser will work alongside practitioners and families to ensure the most appropriate support is in place as soon as possible.
- Information, advice and guidance can be accessed from the Family Information Service, Family Hubs and community organisations such as the voluntary sector, parenting team, and young carers. The local offer website for Special Educational Needs and Disabilities (SEND) will include all the services available for parents, young people and schools.
- Training is available through the Tameside Safeguarding Children Partnership on completing high quality Early Help Assessments and chairing a Team Around the Family meeting. This includes professional curiosity and Voice of the Child. Advice on next steps will be provided if Targeted Family Help at Level 3 is required.

What are the changes?

- We have invested in the Early Help Adviser team to support professionals at Level 2. The team have gone from 8 to 16 Early Help Advisers. Early Help Advisers will work in alongside professionals at Level 2 to support families at the earliest opportunity.
- Following completion of the Early Help Assessment and at least one Team Around Family meeting, if further support is required a Team Around the Setting will support the next steps. Team Around the Setting will also be used to step into Level 3 Targeted Family Help if needed.

What they will not do

- Early Help Advisers will not complete Early Help Assessment forms.

Level 3

What will the support look like?

- Targeted Family Help will attend Team Around the Setting meeting to provide advice and guidance on services, interventions and alternative resources to support families. Team Around the Setting will be able to step into Targeted Family Help Level 3 if needed.
- Early Help Assessment and the Team Around the Family plan should be completed before this is discussed at the Team Around the Setting meeting.
- There are three pathways to Targeted Family Help – Level 3:
 1. Through the Early Help and Safeguarding Hub – Early Help Assessment and at least one Team Around the Family completed where possible.
 2. Step down from Children's Social Care – change in worker to Level 3, Targeted Family Help.
 3. Through Team Around the Setting - Early Help Assessment and at least one Team Around the Family completed.

What are the changes?

- All requests for Targeted Family Help (Level 3) will require a fully completed Early Help Assessment and at least one Team Around the Family plan where possible.
- Consent of the family to engage in service support.
- Exploration at Team Around the Setting.
- Core hours Early Help duty will be based alongside the Early Help and Safeguarding Hub in Tameside One.

What they will not do

- Joint work at Level 2 and Level 4.
- They will not accept at Level 3 without an Early Help Assessment and at least one Team Around the Family plan where possible.

Early Help and Safeguarding Hub (EHASH)

What will the support look like?

- Referrals will be taken for Level 3 (Targeted Family Help) and Level 4 (Child In Need and Child Protection).
- Level 3 will be accepted with a completed Early Help Assessment and at least one completed Team Around the Family plan, demonstrating impact and concerns.
- Level 3 and Level 4 referrals for neglect, sexual abuse, domestic abuse, child exploitation, children missing from home/care, request for information, probation checks.
- Attendance at Daily Risk Management Meetings (high-risk domestic abuse), MARAC (Multi-Agency Risk Assessment Conference), MAPPA (Multi-Agency Public Protection Meetings).

What are the changes?

- We have one front door for Level 3 and Level 4 – Early Help and Safeguarding Hub.
- Level 3 will be accepted with a completed Early Help Assessment and at least one completed Team Around the Family plan where possible, demonstrating impact and concerns.
- We will offer consultations for professionals if needed, where there are concerns for a child.

What they will not do

- They will not accept referrals without consent, unless the child/young person is at significant risk or harm.

Our Vision

Our vision is that all children, young people and families in Tameside have the best start in life, to grow, thrive and achieve their best outcomes. Tameside organisations and communities work together to co-ordinate services to demonstrate improved overall wellbeing and quality of life for our children.

